

Homestead Flowers - Wedding Terms & Conditions 2026/7

Last updated September 2026

Welcome to Homestead Flowers! We're delighted to be a part of your special day and want to make your experience with us as smooth and enjoyable as possible. These terms and conditions outline how we work, so please take a moment to read through them. If you have any questions, feel free to get in touch with Lisa at lisa@homesteadflowers.co.uk or call 07967 189421 for a chat.

Booking & DIY Wedding Flowers

To secure your wedding date with us, we require a refundable booking deposit of £75 for all weddings estimated to be over £300. This is then offset against your final invoice. Once your booking is confirmed, we'll provide fresh, hand-picked flowers for your event at the agreed date and time. Collection is from GU3 3EX by mutual arrangement.

As we strive to keep our prices competitive, we do not include in-person consultations as part of our wedding flower services. However, if you'd like a detailed consultation then we offer these at £100. These can be in person or online and last between 45 mins to an hour. This enables you to visit the field and see how your flowers are grown, send us as many emails/calls prior to your wedding to discuss colour options, stem counts for your arrangements etc as you need. It can also include comparison quotes for us doing the arrangements versus yourself and all other detailed advice. Just a quick question? No problem! We're always happy to answer quickies for free via email! For all couples booking our Fully Curated option then we strongly advise you consider this.

Please note that we are not open for "pick your own" wedding flowers, and visits to our field are by appointment only, as it is part of our private garden.

How to Order

1. Read through these terms and the PDF on our website, decide on your colour scheme and rough ideas (e.g., number of bouquets, buttonholes, table arrangements). Feel free to send us inspiration photos!
2. Email your request with your wedding date and time.
3. If your date is available, we'll send you an estimate based on your requirements. A £100 refundable deposit saves the date.
4. If your order is under £300 we will send you the invoice immediately and we kindly request payment within 5 working days. If your estimate is over £800 then we require a 20% deposit please.
5. Approx 6 weeks before your wedding, confirm your final order with us. Need extra buttonholes or a larger bouquet? Now's the time to let us know! We'll invoice you for the remaining balance about three weeks before your wedding. If your invoice is not paid four days before your wedding, then we will not be able to cut your flowers!
6. Once an order is confirmed and the deposit is paid, you are welcome to add or change your order up to three months before the wedding.
7. **Please note the following regards order reductions and cancellations**
If you reduce your order by more than **15% at any time after the initial estimate has been agreed**, a fee equal to **30% of the value of the cancelled items** will be payable. This fee covers materials already purchased, growing time, labour and stock allocation etc
8. The week of your wedding, we'll coordinate collection with you. Most collections are on Friday mornings for Saturday weddings, but we can arrange an evening pickup if needed. Our doors open at 8:30 AM.

Your Flowers

As a seasonal flower farm, **we can't guarantee specific flower varieties**, but we will always provide the freshest, most beautiful blooms available in your chosen colour palette. To get the best selection, we recommend keeping your colour scheme broad (e.g., "warm pastels" or "all the

pinks"). Please note that these are British blooms and we cannot make an exact colour match to a pantone colour swatch.

Although our flowers are often referred to as 'wild' all our flowers are cultivated versions. We do not provide flowers picked from the wild, although occasionally we forage for plant materials (with landowners permission) such as bracken and branches.

In rare cases of extreme weather or unforeseen circumstances, we may need to source flowers from other local growers or UK-based suppliers. We will always discuss this with you first, and we cover any additional costs. We never import flowers from abroad. If having specific flower types is essential, we may not be the best fit for your wedding, and we'd be happy to recommend florists who import flowers.

We do not use any floral foam in any of our arrangements due to its toxic nature for humans and due to it shedding microplastics into the soil and water. We would prefer that you do not use our flowers in foam, but if you do we can not be held responsible for their longevity, as none of our flowers have ever been tested this way. Please chat with us if you would like information on using more sustainable methods!

Our DIY flower buckets include a mix of foliage, focal flowers, soft herbs, and textural elements. Your flowers will be in top condition, stored in water or suitable packaging. Please bring clean buckets or vases for collection—or borrow ours and return them the following week. You can buy buckets here at £2 each if you would like.

Once the flowers leave our care, it's up to you (or your venue/caterer) to keep them in the best possible condition following our care instructions. We cannot be responsible for their shelf life if for example left overnight in a hot marquee.

When arranging your own flowers, please ensure you have enough! We recommend ordering at least 10% extra to cover breakages and the odd droopy stem that misses the water in the bucket.

Vessel Hire

If you hire vases, urns, or buckets from us, please return them the following week, fully cleaned. Additional cleaning charges may apply if necessary. Any breakages will need to be paid for, including replacement and delivery costs, plus a £10 admin fee.

If you borrow crates or boxes, please return these too—we love to reuse materials whenever possible to keep costs down and reduce waste.

Want us to compost your flowers after the wedding? We'd be delighted to! Just make sure they haven't been mixed with imported blooms, as those can contain chemicals harmful to our compost.

Health & Safety

Flowers and foliage can be toxic if consumed. While most are harmless to handle, some can cause allergic reactions or irritation. Please wash your hands after handling flowers and keep them away from small children and pets. We are not responsible for any health issues arising from handling or ingesting flowers.

If you have allergies, let us know at least a month in advance, and we'll do our best to avoid certain flowers, we cannot be held responsible for any health issues arising from other guests coming into contact with our flowers.

If you are using our DIY flowers on cakes then please speak with us first. We do not advise inserting any flowers directly into cakes. All flowers are for ornamental purposes and not to be ingested. Whilst we will always endeavour to give you flowers that are considered non toxic, you must also do

your research. We will give you a full list of the flowers given to you if requested. We cannot be held responsible for allergies or issues arising from any flower you use on your cakes to either yourself or a third party. Please dispose of all flowers taken off cakes responsibly and make sure they are not left in the presence of small children or pets.

Pinning buttonholes and corsages is at the wearer's own risk. We cannot be responsible for any damage due to pins etc.

Photography & Social Media

We love to capture the beauty of our flowers and may take photos before your event for promotional use. We'll only refer to you by your first name unless you request otherwise. If you'd prefer we don't share your photos, just let us know. We're also happy to credit and tag your photographer if you share images with us.

Field Tours

If you have booked a consultation then the fee includes a tour of our flower field for the couple and an additional two guests. This gives you a chance to see how and where your flowers are grown and chat with us. Tours last about 30-45 mins.

While you're welcome to point out flowers you love (or don't!), we can't guarantee specific blooms will be available on your wedding day, as nature is ever-changing. Equally if you visit a year before we cannot guarantee the same flowers will be blooming at the same time of the year of your wedding. Tours are available from early June, or two weeks before weddings held in April/May.

Unforeseen Circumstances

We do everything we can to ensure your flowers arrive as planned, but life sometimes throws unexpected surprises our way. In rare cases—such as sudden illness, severe weather, or other events beyond our control—we will make every effort to fulfill your order. If Lisa is unable to personally complete your order we will ask another grower/florist to step in.

In any dispute, the maximum compensation will not exceed the value of your order.

By paying the £75 booking deposit you agree to these terms. We're so excited to be part of your wedding and can't wait to provide you with beautiful, seasonal blooms!

Thank you for choosing Homestead Flowers!

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