

Terms and Conditions Homestead Flowers 2025

Weddings

This website is operated by Homestead Flowers. Where these terms and conditions refer to 'we', 'us' and 'our' they refer to Homestead Flowers. We reserve the right to alter these terms and conditions at any time, without prior notice and it is your responsibility to make sure you read these terms each time you visit the website. If you have any questions regarding these terms and conditions please do not hesitate to contact us on lisa@homesteadflowers.co.uk or by calling Lisa on 07967 189421 and we can chat through them.

DIY WEDDING FLOWERS AND PART CURATED WEDDINGS

No wedding flowers or event are booked until the £50 fee has been paid. To save your date then a fee of £50 is required. This is not a refundable deposit but will enable you and a friend to visit the field before your wedding. We will provide flowers for the date and time of your event as confirmed by you and all flowers will be picked fresh for your order. Everything to be collected from GU3 3EX by mutual agreement.

In order to keep our costs competitive the prices quoted do not include any in person consultation for wedding flowers. If you are organising growing or arranging your own flowers and would like detailed one to one advice face to face, I can offer this as a paid service at £30/hr. Please do get in touch. For quick one off questions, I'm always happy to respond via email.

Sadly we are not open for pick your own for weddings and respectfully ask you do not drop in for visits as our field is part of our wider garden and accessed through our property.

Cancellation of our services must be notified as soon as reasonably possible but the £50 booking fee cannot be refunded.

Process of ordering/Timeline

1. Look through terms and conditions and the PDF on the website. Decide on a rough colour scheme and ideas of what you might like (ie 3 large buckets, 1 bridal bouquet, 4 buttonhole and an arrangement for the signing ceremony) and send some photos of the style of bouquet you would like and rough colour scheme
2. Email your request to me including the date and time of the wedding
3. If I have the date available I will let you know and send you an invoice for the £50 booking fee.
4. Arrange a date with me for your field tour at any point. (Please see info below as to when)
5. Three weeks before your wedding firm up with me exactly what you would like to order. If you need additional button holes or have decided to have a larger bouquet than a smaller one, then now is the time to say. I will invoice you the final amount and this is payable in full. If payment is not received within a week of your date then sadly we are unable to progress with cutting your flowers.
6. The week of your wedding liaise with me regarding collection. Typically this is Friday morning for a Saturday wedding to enable you to have time to do your arrangements. If you would rather collect on an evening this is possible too. We are open from 8.30am.

Flowers

We are a seasonal flower farm and therefore cannot guarantee any specific varieties of flowers will be available on the day. Our flowers are seasonal and at the mercy of the British weather. We will work on a colour and style palette based on discussions, photos etc that you send in, but these are used as inspiration and a guide and will never be an exact replica. Keeping your colour theme as wide as possible will ensure you will receive the best quality flowers on the day. Schemes like 'warm pastels' 'all the brights' 'all the pinks' as detailed on the pdf document work best to ensure you receive the best.

In very adverse conditions and in exceptional circumstances we may not be able to provide the exact colour palette you have chosen. We will always talk to you about this first, giving as much notice as we can. Our first port of call in these situations are other local growers and nine times out of ten they will be able to help. If they are unable to then we are a members of a network of UK based growers, many who grow under glass and with heat and are able to provide flowers that are less likely to be weather affected. **This has not yet happened in the five years we have been flower farming**, but please do be aware. Any extra costings in these circumstances will be covered by ourselves. This applies to DIY buckets, bouquets and all flowers arranged by Homestead Flowers for any events. If you would prefer the knowledge of specific flowers and specific colour shades for your event then we may not be the florist for you and I can point you in the direction of florists happy to import specific flowers from abroad.

Our DIY buckets are a mix of foliage, flowers, focal flowers and soft herbs/textural elements

All flowers will be given to you in prime condition in water or suitable packaging for maximum shelf life. You will need clean buckets or vases to collect your flowers in, or may borrow ours if returned the following week. It is the responsibility of the receiver / caterer/ venue to make sure the flowers are kept in optimum conditions according to the written instructions we will give you. It is your responsibility to read and adhere to these instructions and make sure anyone else who is arranging your flowers adheres to them too. Homestead Flowers cannot be held responsible for any failures in the flowers if these instructions have not been followed. Where flowers are installed prior to an event (the day/days before the event), Homestead Flowers cannot take responsibility for the shelf life and condition of the flowers between installation and the commencement of the event.

If you are arranging your own flowers for your wedding then it is your responsibility to make sure you have enough flowers to cover the installations you require. We can assist in giving you guidance in terms of rough amounts that you may need, but the responsibility for exact quantity is yours. We always advise ordering at least 10% extra to cover breakages etc!

Hiring of vessels/return of goods

If you are hiring vessels from us (bud vases, urns, buckets etc) then please return them the following week, fully cleaned. Any additional cleaning costs will be charged. Any breakages must be paid for at the cost it will be to replace in a 'as new' condition (including delivery) to me and a £10 admin fee. If you have borrowed crates/boxes please do return these to us too as we re-use as much as possible (including tissue wrapping etc) which not only helps keep our costs low but is better for the planet! If you would like us to compost your flowers we would be delighted to (as long as they have not been mixed with other imported blooms,

which will cause chemical contamination in our compost heap) Just pop them in a sack/bags and we will do the rest.

Health and Safety

Many flowers and foliage contain some form of toxin or poison and some are very poisonous if eaten. For the purpose of safety, all flowers should be considered toxic and potentially harmful if consumed and appropriate medical attention should be sought in this event. We cannot be held responsible for any health issues arising from eating or handling any of our flowers. They are for decorative purposes only. Please ensure that small children (especially at weddings) are aware of this. Please wash your hands after handling flowers and please keep flowers away from pets and other animals. Equally we cannot be held responsible for any allergic reaction from our flowers. Please state at time of ordering if there are any flowers you would like us to avoid for allergy reasons at least one month prior to the event.

Pinning of buttonholes/corsages on dresses and suits is done at the wearers own risk. Homestead Flowers cannot be responsible for any snagging, staining or tearing to delicate materials, or to the wearers, by any pins or fastenings we supply.

Photographs

Homestead Flowers reserves the right to take photographs of flowers and the setting prior to the event which may be used for promotional purposes on social media and our website. We will only refer to you by first name, but please advise if you would not like your names mentioned at all. We will also use photos forwarded to us, by you, or from your photographer, but will always tag/credit them.

Field tours

Your £50 fee includes a tour of the field before your wedding. This is best booked a few weeks before your date and it enables you to see where and how your flowers are grown and chat further to us if you would like. Tours last approx. one hour. Please note that whilst I try to book my wedding couples in separately, if you are booking at the weekend then there may be other couples here at the same time. Whilst we encourage you to point out flowers that you might like to have (or not!) in your bouquets (and we will make a note of these) we are sadly unable to guarantee specific flowers will be available on the day we come to cut your flowers. What is flowering one week on the field may not be flowering the next and every flower will be affected by the weather leading up to your day, whether that is new ones opening up as it is sunny or not opening up as it is cold! New varieties pop up within days and we always pick the very best quality flowers! **Please note we do not offer tours of the field until early June** or two weeks before your wedding if it is booked in late April/May.

Exceptional Circumstances and Unforeseen events

Whilst we agree to use our reasonable endeavors to ensure that Homestead Flowers is fully operational and error free we cannot always guarantee this. There are certain situations or events which may occur which are not within our reasonable control. Examples include but are not limited to: sudden ill health, adverse weather conditions, acts of God, road traffic accidents for example. We have contingency plans for occasions of sudden ill health. If Lisa Firth of Homestead Flowers is unable to personally complete or deliver your event, then this will be completed by a member of our team or outsourced accordingly. Ultimately Homestead Flowers cannot accept responsibility for events outside its control and if we are

prevented from providing our services or product as agreed then we can only offer a refund of monies paid. In the event of any dispute, the value of any compensation or refund will not exceed the value of the goods ordered.

By paying the £50 booking fee you are accepting the terms above
