

Homestead Flowers - Wedding Terms & Conditions 2025

Welcome to Homestead Flowers! We're delighted to be a part of your special day and want to make your experience with us as smooth and enjoyable as possible. These terms and conditions outline how we work, so please take a moment to read through them. If you have any questions, feel free to get in touch with Lisa at lisa@homesteadflowers.co.uk or call 07967 189421 for a chat.

Booking & DIY Wedding Flowers

To secure your wedding date with us, we require a non-refundable booking fee of £50. This fee includes a visit to our flower field with a friend before your wedding so you can see where your blooms are grown. Once your booking is confirmed, we'll provide fresh, hand-picked flowers for your event at the agreed date and time. Collection is from GU3 3EX by mutual arrangement.

As we strive to keep our prices competitive, we do not include in-person consultations as part of our wedding flower services. However, if you'd like detailed one-on-one advice, we're happy to offer this as a paid service at £30 per hour. Quick questions? No problem! We're always happy to answer via email.

Please note that we are not open for "pick your own" wedding flowers, and visits to our field are by appointment only, as it is part of our private garden.

If you need to cancel your order, please let us know as soon as possible. Unfortunately, the £50 booking fee is non-refundable.

How to Order

1. Read through these terms and the PDF on our website, decide on your colour scheme and rough ideas (e.g., number of bouquets, buttonholes, table arrangements). Feel free to send us inspiration photos!
2. Email your request with your wedding date and time.
3. If your date is available, we'll send you an invoice for the £50 booking fee.
4. Arrange a field tour with us at a convenient time.
5. Three weeks before your wedding, confirm your final order with us. Need extra buttonholes or a larger bouquet? Now's the time to let us know! We'll invoice you for the remaining balance, which must be paid in full at least two weeks before your wedding.
6. The week of your wedding, we'll coordinate collection with you. Most collections are on Friday mornings for Saturday weddings, but we can arrange an evening pickup if needed. Our doors open at 8:30 AM.

Your Flowers

As a seasonal flower farm, we can't guarantee specific flower varieties, but we will always provide the freshest, most beautiful blooms available in your chosen colour palette. To get the best selection, we recommend keeping your colour scheme broad (e.g., "warm pastels" or "all the pinks").

In rare cases of extreme weather or unforeseen circumstances, we may need to source flowers from other local growers or UK-based suppliers. We will always discuss this with you first, and we cover any additional costs. If having specific flower types is essential, we may not be the best fit for your wedding, and we'd be happy to recommend florists who import flowers.

Our DIY flower buckets include a mix of foliage, focal flowers, soft herbs, and textural elements. Your flowers will be in top condition, stored in water or suitable packaging. Please bring clean buckets or vases for collection—or borrow ours and return them the following week.

Once the flowers leave our care, it's up to you (or your venue/caterer) to keep them in the best possible condition following our care instructions. If flowers are installed before your event, we cannot be responsible for their shelf life.

When arranging your own flowers, please ensure you have enough! We recommend ordering at least 10% extra to cover breakages. We're happy to provide rough estimates, but the final responsibility lies with you.

Hiring Vessels & Returns

If you hire vases, urns, or buckets from us, please return them the following week, fully cleaned. Additional cleaning charges may apply if necessary. Any breakages will need to be paid for, including replacement and delivery costs, plus a £10 admin fee.

If you borrow crates or boxes, please return these too—we love to reuse materials whenever possible to keep costs down and reduce waste.

Want us to compost your flowers after the wedding? We'd be delighted to! Just make sure they haven't been mixed with imported blooms, as those can contain chemicals harmful to our compost.

Health & Safety

Flowers and foliage can be toxic if consumed. While most are harmless to handle, some can cause allergic reactions or irritation. Please wash your hands after handling flowers

and keep them away from small children and pets. We are not responsible for any health issues arising from handling or ingesting flowers.

If you have allergies, let us know at least a month in advance, and we'll do our best to avoid certain flowers.

Pinning buttonholes and corsages is at the wearer's own risk. We cannot be responsible for any damage to delicate fabrics caused by pins.

Photography & Social Media

We love to capture the beauty of our flowers and may take photos before your event for promotional use. We'll only refer to you by your first name unless you request otherwise. If you'd prefer we don't share your photos, just let us know. We're also happy to credit and tag your photographer if you share images with us.

Field Tours

Your £50 booking fee includes a tour of our flower field, which is best scheduled a few weeks before your wedding. This gives you a chance to see how and where your flowers are grown and chat with us. Tours last about an hour.

If your tour is on a weekend, there may be other couples visiting at the same time. While you're welcome to point out flowers you love (or don't!), we can't guarantee specific blooms will be available on your wedding day, as nature is ever-changing. Tours are available from early June or two weeks before weddings held in April/May.

Unforeseen Circumstances

We do everything we can to ensure your flowers arrive as planned, but life sometimes throws unexpected surprises our way. In rare cases—such as sudden illness, severe weather, or other events beyond our control—we will make every effort to fulfill your order. If Lisa Firth is unable to personally complete your order, a trusted team member or an outsourced florist will step in.

In any dispute, the maximum compensation will not exceed the value of your order.

By paying the £50 booking fee, you agree to these terms. We're so excited to be part of your wedding and can't wait to provide you with beautiful, seasonal blooms!

Thank you for choosing Homestead Flowers!